

# Connecting Families

“His calm approach, the fact I know I can trust him. He has helped me feel more confident.... He is with me and listens fully to what I am saying.”





## **Re-Cap**

- » Target is 215 families turned around by May 15
- » We have identified 263 families who meet the national criteria
- » In the Connecting Families Team including commissioned services there are:
  - » 39 Families open (4 light touch)
  - » 16 Closed



# Payment by Results

» Last claim was in May

<b>Education / Crime / ASB</b>	146
<b>Continuous Employment</b>	29
<b>Total PBR's</b>	175
<b>% to date</b>	<b>81%</b>
<b>Progress to work</b>	20

	<b>Intensive Teams</b>	<b>Matrix Team</b>
<b>Education / Crime / ASB</b>	14	132
<b>Employment</b>	3	26



**“Constant support, friendly advice, able to make contact at any time.”**



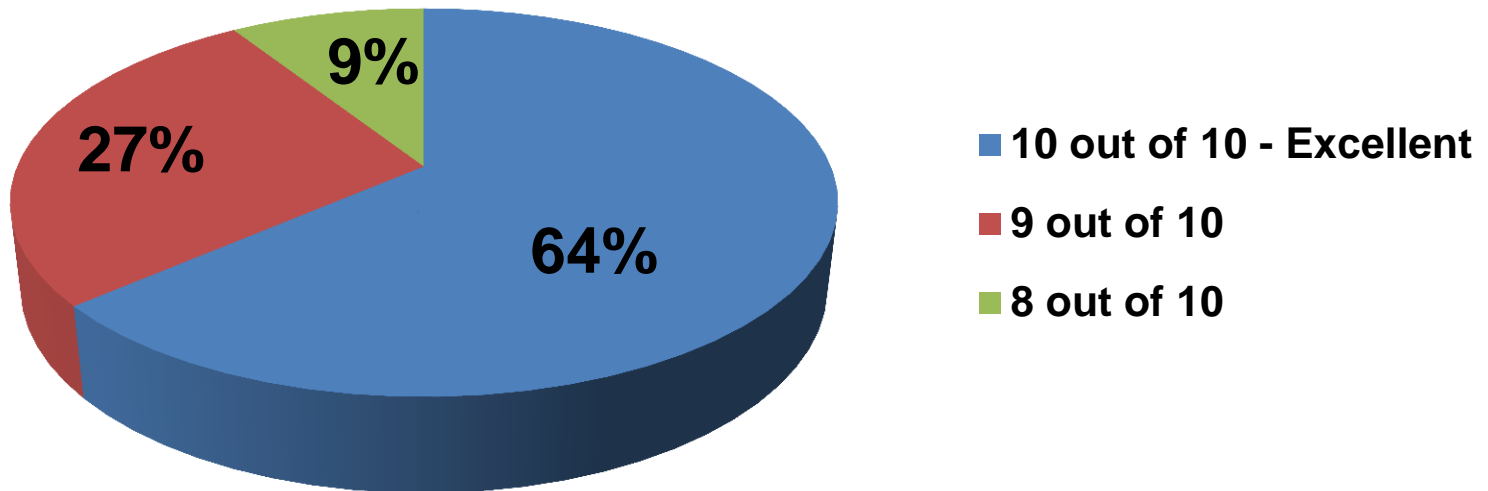
## **The past year:**

- » 53 enquiry forms received in last 12 months
- » 55% allocated to the Core/ Commission Team
- » 55 families worked with to date
- » 33 Family Profiles completed
- » 33 Review meetings were held
- » 20 Family feedback forms completed
- » 5 Families are no longer on a CP Plan
- » Reviewing one year on



# Feedback

**How families rated the support from their  
keyworker?**



**Overall Average = 9.5**



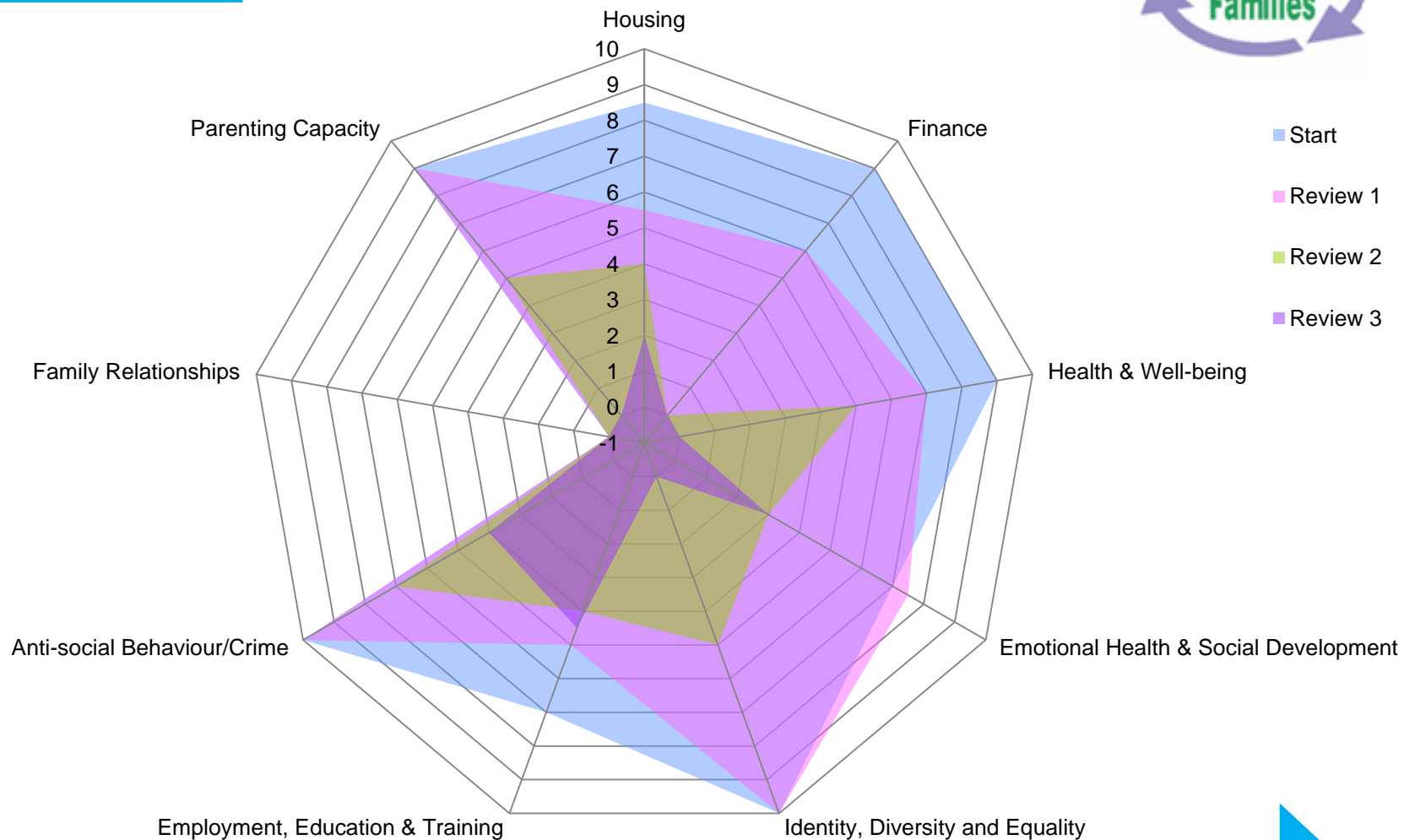
# Family Monitoring Data

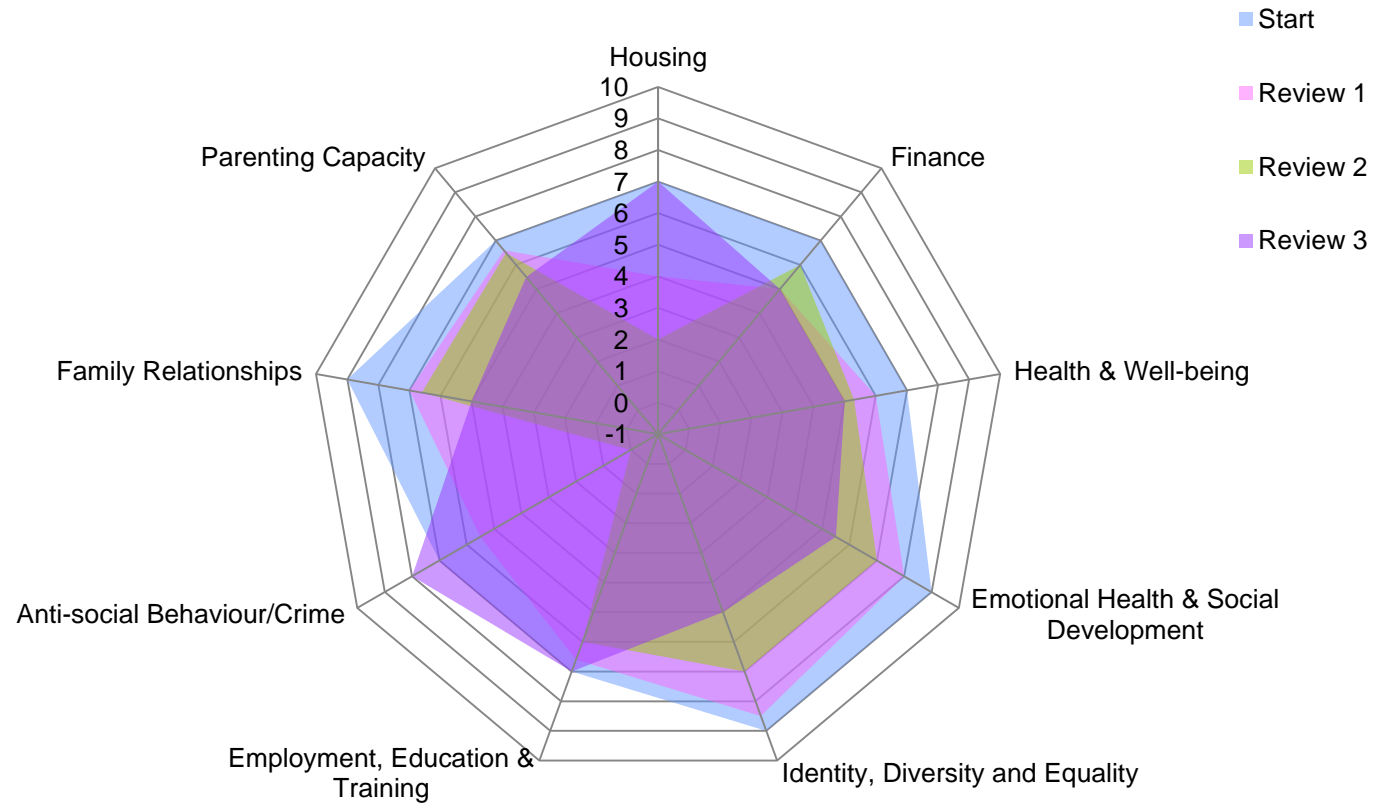
- » We completed data on 22 families (above 10%, which is one of the best in England)
  
- » Next data set is due by 11<sup>th</sup> of July  
    The new indicator is: *No of children subject to CAF or Early Help Assessment (EHA)*
- » We will be collecting data on 23 new families (above 10%)
- » Cost Benefit Analysis tool in place being tested for 2015
- » Still awaiting news RE: Phase 2



**“My worker helped me in many ways such as helping me get a job and stood with me and advised me all the way.”**









# Family Matters 10 in 100

- Supporting families because families matter
- Vision: to see families equipped for life
- Partner with B&NES Connecting Families Service to support their exit strategy.
- The aim of the Family Matters steering group is to recruit, train and support volunteers to work with families with multiple and complex needs.



**“Achieved a lot, still a few things to do. There will always be things that pop up but I feel 100% in a better place to deal with it.”**